

# Care and Cleaning Projection Porcelain



Visionchart Projection Porcelain is guaranteed to withstand the rigors of everyday classroom or office use, while offering superior projection and interactive performance, as well as outstanding writing and erasing. Proper use and maintenance will increase performance and keep your surface looking like new.

## General cleaning instructions for Projection Porcelain:

1. Wipe surface with a clean cloth moistened with a high quality whiteboard cleaner. Note: Using a non-appropriate cleaner may result in poor dry erasability due to build-up of residues from cleaner on the surface.
2. Rinse with clean, warm water to remove cleaner residue.
3. Wipe surface dry with a clean cloth.
4. Surfaces used moderately should be cleaned two to three times per week, if used more often may require daily cleaning.

## First use of e3 CeramicSteel duo:

1. If present, remove the clear protective film.
2. Complete steps 1–3 above.

## Removing permanent marker:

1. To quickly and easily remove permanent marker, write over the top of the writing with a dry-erase marker. Then, simply erase. In most cases, this will remove the marker. If deeper cleaning is required:
  2. Moisten a clean, dry cloth with rubbing alcohol.
  3. Wipe surface in circular motion to loosen marker residue.
  4. Rinse with clean water and dry with a clean cloth.
  5. Repeat steps as necessary to remove all residue.

## Removing metal scratches or stubborn residues:

1. Moisten a clean, dry cloth with water.
2. Apply a small amount of an abrasive cleanser to the cloth. Note: For best results, follow the manufacturer's instructions on the label.
3. Working in small sections, clean the area using a back and forth motion with gentle pressure.
4. Wipe off all residue with a dry cloth.
5. Soap residues on the surface will result in decreased dry erasability. Therefore, rinse well with clean water and wipe dry with a clean cloth.

## Additional tips:

1. Use high-quality, dry-erase markers to optimize erasability. (avoid low odor)
2. Replace markers when almost dry to avoid poor writing and erasing.
3. Use a microfiber cloth and/or eraser to maximize the erasing performance of your surface.
4. For best results, let ink dry before erasing.

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### NSW Head Office

Huntingwood,  
NSW 2148

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### QLD

Brendale,  
QLD 4500

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### VIC

Dandenong South  
VIC 3175

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### WA

Perth Airport  
WA 6105

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### NZ

Papatoetoe, Auckland  
NZ 2025